

HEART SERVER DRIVE EXCHANGE INSTRUCTIONS

Enclosed in this package is your updated C.A.R.E. Channel program content. Please use anti-static precautions when handling the canister.

1. Power down HEART Server using power switch located on rear of server.
2. Unlock and remove the canister.
3. Insert the new canister, assuring that it is firmly in place.
4. Relock the canister.
5. Power up the HEART Server.

After a few moments, the programming should begin to play automatically. Should the programming not begin automatically, cycle the power off again and let the unit rest for 1 minute, then cycle the power on.

Please use the same anti-static packing materials to return the old canisters to HHS as soon as possible. I have enclosed a return label for your convenience. If you cannot locate the label, or if you have any questions during the drive exchange, please contact me, Robert Klundt at 800-348-0799 or rklundt@healinghealth.com.

Best Regards,

Robert Klundt
Technical Support Specialist
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