

C.A.R.E. for the Whole Person

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Who I Am


- Patient experience knowledge expert, thought leader
- Speaker, author, blogger
- Fellow, Institute for Social Innovation
- Co-founder of HHS
- Professional jazz harpist




3 Things You'll Learn Today

1. What Whole Person Care is
2. How The C.A.R.E. Channel supports Whole Person Care
3. Touch points in the continuum of care where C.A.R.E. Programming can be used

Type your questions or comments into the chat box!



Whole Person Care



Humanity in Patient Care



Body + Mind = Whole Person Care



Healing + Curing = Whole Person Care



First Holistic Nurse





Patient Care


Physical restoration to health
Mental vitality and engagement
Social Support: supporting life needs

Putting patients in the best possible position for nature to act upon them.



“Once the patient has been deconstructed into symptoms such as anaemia, weight loss, abnormal liver function tests, or a calcified lung mass on a chest X-ray, the treating team calls into action an array of steps and strategies to deal with each and to reach eventually the correct diagnosis and to formulate an effective treatment plan. ...The challenge ...is to transition from **the care of symptoms that happen to reside in patients to the care of patients who happen to have symptoms.**”

Gordon L. Crelinsten



THE C.A.R.E. CHANNEL

Continuous
Ambient
Relaxation
Environment



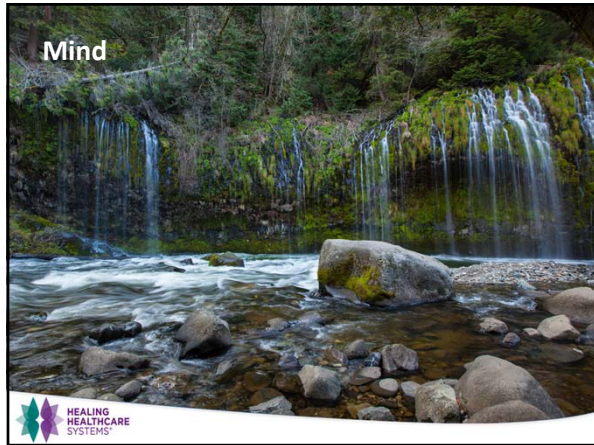
THE C.A.R.E. CHANNEL

Mind = Positive focus
Body = Reduces stress, need for pain meds
Spirit = Eases suffering; return to wholeness/self



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Mind



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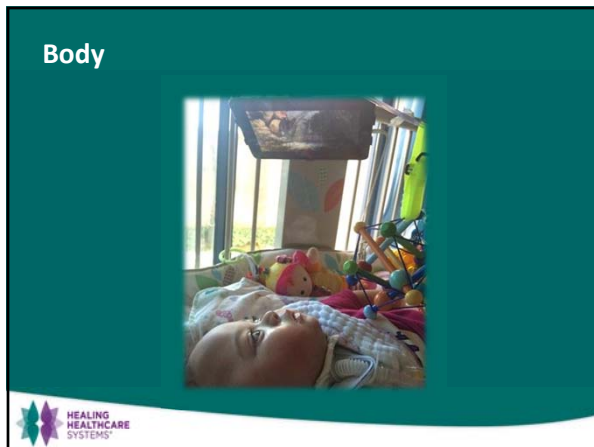
Mind



HEALING HEALTHCARE SYSTEMS®







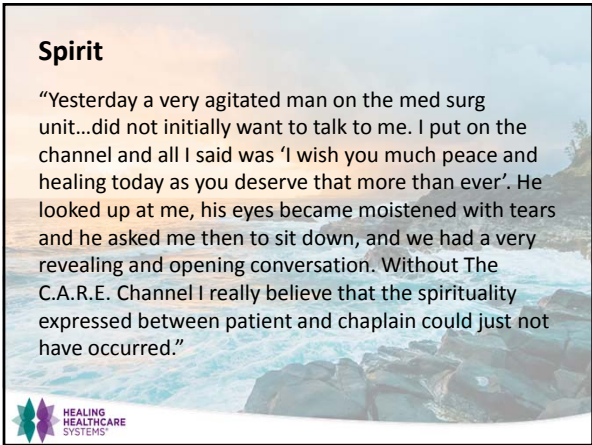






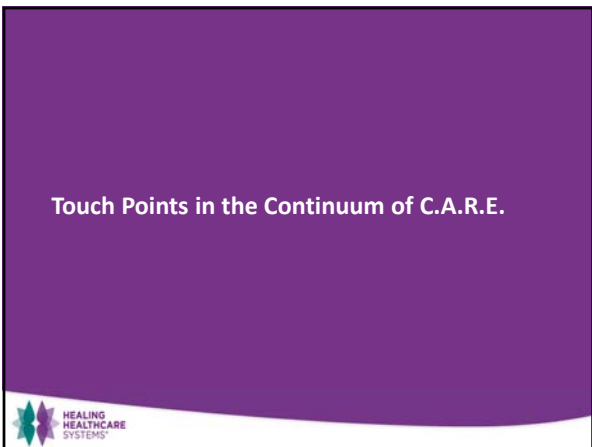


Spirit



Spirit

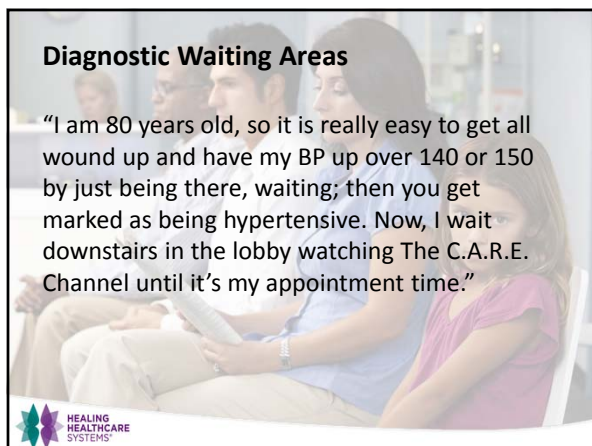
“Yesterday a very agitated man on the med surg unit...did not initially want to talk to me. I put on the channel and all I said was ‘I wish you much peace and healing today as you deserve that more than ever’. He looked up at me, his eyes became moistened with tears and he asked me then to sit down, and we had a very revealing and opening conversation. Without The C.A.R.E. Channel I really believe that the spirituality expressed between patient and chaplain could just not have occurred.”



Touch Points in the Continuum of C.A.R.E.








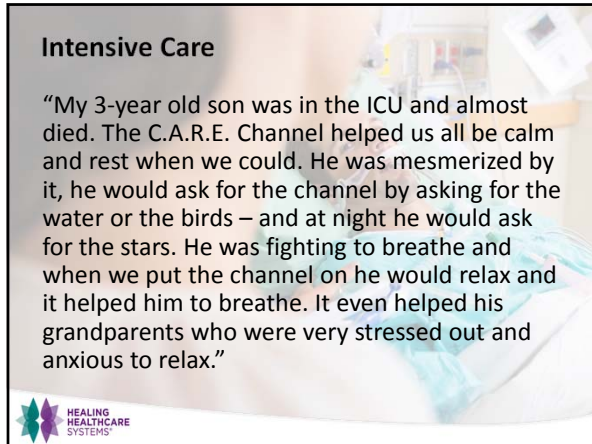






Intensive Care

“My 3-year old son was in the ICU and almost died. The C.A.R.E. Channel helped us all be calm and rest when we could. He was mesmerized by it, he would ask for the channel by asking for the water or the birds – and at night he would ask for the stars. He was fighting to breathe and when we put the channel on he would relax and it helped him to breathe. It even helped his grandparents who were very stressed out and anxious to relax.”



Intensive Care Waiting

Families are traumatized
Need privacy, rest
C.A.R.E. provides a positive valance
Makes time easier to endure



Patient Room

Promotes sleep
Supports Quiet at Night







Sales Team



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HEALING HEALTHCARE SYSTEMS

THE C.A.R.E.[®] CHANNEL

- 84 hours of non-repetitive content
- Integrates with all TV systems
- CCTV, video broadcaster resides onsite
- HD and SD formats



THE C.A.R.E.[®] CHANNEL

- Evidence-informed content
- Ongoing education about research and practices
- Implementation support



C.A.R.E.[®] AT HOME

DVDs, CDs, mobile app

C.A.R.E.[®] SELECT

Medical/dental offices, clinics

C.A.R.E.[®] CONNECT

Live streaming for patient portals, mobile devices





